To: The Statesman Resident Council



Fm: Charlie Dean, Resident

10401 Vineyard Blvd Apt 254 Oklahoma City, OK 73120

Date: September 7, 2016

Re: 1. Residents should be able to vote and participate.

2. Slabs of fat and dark gravy.

3. Waiting over an hour to be served food.

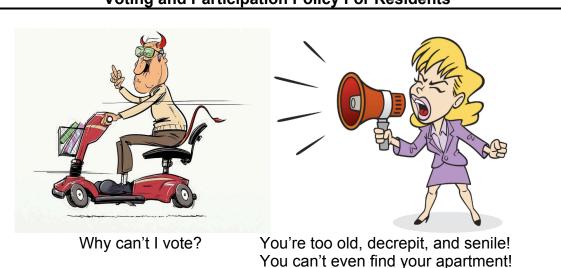
4. Minutes should show more business.

Ladies and gentlemen:

1. Residents should be able to vote and participate.



Voting and Participation Policy For Residents



Brookdale(Res.Cou.)2016.09.07

2. Slabs of fat and dark gravy.

At the evening meal on September 6, the roast beef had way too much fat on it. Super dark gravy was used to disguise and cover the slabs of fat. This technique is used frequently. Brookdale Senior Living should purchase higher quality meat, and it should not presume that seniors are too senile to know the difference. Residents deserve a position statement in the minutes of the next business meeting.

3. Waiting over an hour to be served food.

At the evening meal on September 6 some residents waited over an hour after placing their orders for the food to be brought out. Residents deserve a position statement in the minutes of the next business meeting.

4. Minutes should show more business.

As I am prohibited from attending business meetings, I do not know what transpires there. As I read the monthly minutes it appears that almost no business is conducted. Residents deserve a position statement in the minutes of the next business meeting.

Thank you for your time and attention.

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